

PRIVACY POLICY

At Microtel Technology, we are committed to maintain the security of the personal information held by us. This Privacy Policy (“Policy”) describes how we look after the personal information we obtain or you provide us with when you use our Website and when you sign-up for our products and services.

1. YOUR PRIVACY

We will take reasonable care to ensure that your personal information is accurate, complete, up-to-date and stored in a secure environment, protected from unauthorized access, modification, loss or disclosure.

2. PERSONAL INFORMATION

- a. “Personal Information” refers to your personal particulars obtained by us in the course of our dealings with you.
- b. Such personal information includes your use of our services, name, mailing addresses, phone number, email addresses, service details, payment details and credit history. Through “cookies”, it might also include how you use our Website to help us develop and improve our website, including details of your domain name and Internet Protocol (IP) address, operating system, browser version, cookie details, how long you stayed on a page, the route you took to navigate through the pages and the website that you visited prior to accessing our site.
- c. We collect your personal information from you, from third parties such as credit reporting agencies and suppliers, from public sources and from our own systems.

3. HOW WE USE YOUR PERSONAL INFORMATION

- a. Collecting Personal Information helps us better understand what you need from us. By signing our application form for services, or by using our Website, you give us your consent to use your personal information to:
 - i. verify your identity;
 - ii. carry out credit checking and scoring;
 - iii. provide your services, service information and updates;
 - iv. provide you with access to privileged areas of our Website;
 - v. administer contests and competitions and personalize your visit to our site;
 - vi. contact you with details of products, services, special offers and rewards that we think will be of interest to you;
 - vii. help increase efficiency and diagnose possible problems with our servers;

- viii. improve our Website;
 - ix. plan, provision and bill for services;
 - x. carry out market research;
 - xi. manage bad debt and prevent fraud; and
 - xii. render assistance to law enforcement, governmental and regulatory agencies; and other related purposes.
- b. Microtel Technology will not use your Personal Information for any purpose not permitted by law or beyond the stated purpose you have consented to.
- c. If you no longer wish to receive information about special offers, promotions and rewards, please let us know by calling our customer care or emailing us at admin@microteltechnology.com.sg.
- d. The Nubitel Website contains links to other sites. We are not responsible for the privacy practices or the content of such Web sites.

4. WHO WE CAN GIVE YOUR PERSONAL INFORMATION TO

- a. From time to time, we use other companies to provide some of our services, or to provide services to us. When we do so, these must act in line with the personal information protections we have put in place.
- b. These may include:
 - companies related to us;
 - credit providers or credit reporting agencies;
 - telecommunications carriers and service providers;
 - law enforcement, governmental and regulatory agencies; and
 - service providers such as call centers, payment processing agents, payment intermediaries, financial institutions and debt collection agencies.

5. CONTACTING US

If you have any query or feedback regarding this Privacy Policy, you may contact our Officer at: admin@microteltechnology.com

Dated 20 July 2017